

S.No.	Name	Address	Phone No	Representing
1.	Rajendiran Sabanayagam	Sumangala Steels Pvt. Ltd, Mettupalayam, Puducherry	9380848305	M/s Sumangala Steels, EHT

Stakeholder's Comment:

1. Recall the APTEL Order Dt.24.11.2024 . An amount of Rs.44.58 Crs Revenue Surplus gained towards higher Tariff per KVA for EHT Consumer during the FY 2024-25.
2. Whether Revenue Surplus arrived by the Department for the FY 2024-25 can lead to reduction in Regulatory Surcharge? If so, I strongly believe it is due to higher tariff fixed towards EHT Consumer during FY 2024-25. Hence, humbly prays that the reduced regulatory Surcharge for FY 2026-27 has to be passed only to EHT Consumer.

Petitioner's Response:

1. PED humbly submit that the Fixation of percentage of Regulatory Surcharge is under the purview of Hon'ble Commission.

S.No.	Name	Address	Phone No	Representing
2.	R. Gopal	No. 2, II cross, Tagore Nagar, Lawspet, Puducherry	9442580298	Common Public / Citizen

Stakeholder's Comment:

1. Contested absence of Secretary to Government (Power) and Budget Officer of UT of Puducherry.

Petitioner's Response:

1. In the Public Hearing, the SE cum HOD is representing as a petitioner for petition no. 171/2026 in the matter of "True Up 2024-25". All the necessary approval from the Secretary to Government (Power) had been obtained.

S.No.	Name	Address	Phone No	Representing
3.	R. Shanmugam	46, I floor, IX cross Extn, Rainbow Nagar, Puducherry-11	9965567686	Common Public / Citizen

Stakeholder's Comment:

1. Public Grievance Meeting has to be conducted once for every six months.
2. Subsidy extended by the Government of Puducherry has not been adjusted in the CC Bill.

3. Rising objection about the lawful occupant by furnishing affidavit to get Power Supply.

Petitioner's Response:

1. PED humbly submit that Department is conducting Public Grievance meeting frequently. Apart from that, CGRF has also conducted 56 number of Grievance meeting in all four Regions.
2. PED submit before the Commission that all the subsidies extended by the Government of Puducherry are being duly adjusted in the CC Bill.
3. The suggestion has been noted and the issue raised is not relevant to True Up Exercise.

S.No.	Name	Address	Phone No	Representing
4.	Vai. Bala @ Balasubramanian	Puducherry Consumer Forum, Puducherry	9842395455	Secretary, Pondicherry Consumer Forum

Stakeholder's Comment:

1. Public Grievance Meeting has not been conducted in all 4 Regions frequently. Direct PED to conduct frequently.
2. Public Hearing Intimation is not widely circulated in all Newspapers.
3. What is the Govt. arrears as on 31.3.2025?
4. Tender inviting 100% Stakeholders for Privatization of Electricity Department is still live or cancelled?
5. Whether APTS is there in Department?
6. Whether the Department has collected old arrears through Revenue Recovery Act? If so, details may be shared.

Petitioner's Response:

1. PED humbly submit that Department is conducting Public Grievance meeting frequently. Apart from that, CGRF has also conducted 56 number of Grievance meeting in all Regions.
2. The intimation of Public Hearing is widely published in all Newspapers in all 4 Regions. The details as follows:
 - a. Hindu Dt. 31.1.26
 - b. Dinamalar Dt. 31.1.26
 - c. Dinathanthi Dt. 31.1.26
 - d. Kerala Koumouthi(Mahe) Dt. 2.2.26
 - e. Jana Mitra(Yanam) Dt. 2.2.26
 - f. Dinamalar Dt. 11.2.26
 - g. Dinakaran Dt. 11.2.26
3. The total Government due is Rs.363.94 Cr as on 31.3.2025. But the issue raised is not under the scope of True up exercise.

4. At present the 100% share holding e-tender process of "Privatisation" was cancelled with due approval of Govt of Puducherry.
5. There is separate APTS wing working with the Department.
6. Some of the old disconnected cases are referred to RR act and dues are being collected.

S.No.	Name	Address	Phone No	Representing
5.	Gobi. M	94, 14th Cross, Krishna Nagar, Puducherry	9600879449	Common Public / Citizen

Stakeholder's Comment:

1. CC Bill issued is very small in size and the data in the bill is disappearing within 3 days.
2. Electric Lines/Conductors passing in Krishna Nagar Area are in damaged condition and need to be changed.
3. All the Street lights are replaced through the fund from the Common Public/MLA. Why is it so?
4. In some cases the power supply is being extended without meter and direct connection is provided.
5. In Krishna Nagar area, transformers are not kept properly and are in very low-lying areas.
6. If Power Cut occurs during night hours, whom do I have to contact?
7. All the Overhead Lines are to be replaced with new ones.

Petitioner's Response:

1. A detailed bill can be downloaded from the PED services portal. <https://pedservices.py.gov.in/>
2. Necessary action is being taken to replace the damaged pole and increase the ground clearance of OH lines.
3. The faulty street lights are rectified by the funds provided by the department.
4. All the services are extended with proper energy meter except agriculture service connections. Deployment of smart meter is in progress. On completion of the work all the service connections will be metered.
5. Action is being taken to identify such improper installation and to up keep the proper maintenance of installation.
6. 1800-425-1912 Toll-Free number is indicated in the CC Bill itself.
7. Grievance noted and action will be taken.

S.No.	Name	Address	Phone No	Representing
6.	K. Chalanthic	No. 16, 9th cross, Krishna Nagar, Puducherry	9443396411	Common Public / Citizen

Stakeholder's Comment:

1. Domestic Tariff is very high in Puducherry.
2. Frequent Tariff Hike.
3. Engineer's Shortage.
4. Why PED is privatized when it is in a profitable stage?
5. Power Cuts are not announced 2 days in advance.
6. Villianur O&M Phone number is not working for 1.5 years.
7. All the CUGs assigned for offices are not working.
8. Is there any benchmark/target fixed for disconnection?

Petitioner's Response:

1. The tariff rates for all the category of consumes are in accordance with the Electricity Act, National Tariff Policy and the Regulations & Guidelines etc., issued by JERC.
2. PED submits that as per Conduct of Business Regulation the tariff revision is undertaken once in a year.
3. No manpower shortage in the Department. Adequate Engineers are available for service delivery.
4. AT present the 100% share holding e-tender process of "Privatisation" was cancelled with due approval of Govt of Puducherry.
5. The suggestion is noted. But the issue not related to True up Exercise.
6. Noted. CUG contact numbers are available with all section officers and they are in use.
7. Noted, In working condition.
8. Disconnection of service connection of defaulting consumers will be carried out periodically.

S.No.	Name	Address	Phone No	Representing
7.	Ezhilan	CPI Party, Puducherry	8807668251	Common Public / Citizen

Stakeholder's Comment:

1. No General Grievance Meeting frequently conducted.
2. Public Hearing Date & Venue must be printed in the CC Bill.
3. Whether Smart Meter is there or not?

Petitioner's Response:

1. PED humbly submit that Department is conducting Public Grievance meeting frequently. Apart from that, CGRF has also conducted 56 number of Grievance meeting in all Regions.
2. Noted, for future compliance.
3. Deployment of Smart Meters started. All the Service connection in the UT of Puducherry will be provided with Smart meters by Sept 2027.

S.No.	Name	Address	Phone No	Representing
8.	Hemalatha	Mathar Sangam, Pakkamudayanpet, Puducherry	9865595181	Common Public / Citizen

Stakeholder's Comment:

1. Public Hearing Advertisement is not widely circulated.
2. CC Bills are not legible. Bills should be permanent in nature for future reference.
3. Smart Meters are there or not? Absence of Secretary (Power) & Minister (Power).
4. Why huge police presence?
5. Outcome of JERC Public Hearing conducted during past years.
6. Fixed Service Charges have to be deleted.
7. Disconnection of Service is being made with discrimination.

Petitioner's Response:

1. The intimation of Public Hearing is widely published in all Newspapers in all 4 Regions. The details as follows:
 - a. Hindu Dt. 31.1.26
 - b. Dinamalar Dt. 31.1.26
 - c. Dinathanthi Dt. 31.1.26
 - d. Kerala Koumouthi(Mahe) Dt. 2.2.26
 - e. Jana Mitra(Yanam) Dt. 2.2.26
 - f. Dinamalar Dt. 11.2.26
 - g. Dinakaran Dt. 11.2.26
2. PED noted the suggestions.
3. Yes. Deployment of Smart Meters started. All the Service connection in the UT of Puducherry will be provided with Smart meters by Sept 2027.
4. The functioning of JERC is quasi-judicial in nature therefore in order to provide enough security to the Hon'ble Chairman and other members of JERC police protection was requested by the department.
5. It is submitted the status of public/stake holders concerns and grievances raised during public hearing have been incorporated in the relevant year Tariff order issued by JERC and the same is available in department website.
6. PED submit that this is under the purview of JERC.
7. Disconnection exercise is being carried out, without any discrimination.

S.No.	Name	Address	Phone No	Representing
9.	Kaliamurugan	3, Madavan Illam, 4th cross, SNV Puram ext, Villianur	9942437442	Common Public / Citizen

Stakeholder's Comment:

1. No General Grievance Meeting frequently conducted.
2. Public Hearing Advertisement is not widely circulated. Advertisement should be published in Newspaper on working days only.
3. Outcome of JERC hearings is not concluded.
4. Power Cuts are not well announced.
5. Street Lights are not working properly in Villianur Area.
6. JE/AE Phone No should be displayed in Bill Collection Centers.
7. Presence of EE/AE/JE is essential during Public Hearing.
8. Form a WhatsApp Group for Division-wise Complaint Handling.

Petitioner's Response:

1. PED humbly submit that Department is conducting Public Grievance meeting frequently. Apart from that, CGRF has also conducted 56 number of Grievance meeting in all Regions.
2. PED noted the suggestion of publishment. The intimation of Public Hearing is widely published in all Newspapers in all 4 Regions. The details as follows:
 - a. Hindu Dt. 31.1.26
 - b. Dinamalar Dt. 31.1.26
 - c. Dinathanthi Dt. 31.1.26
 - d. Kerala Koumouthi(Mahe) Dt. 2.2.26
 - e. Jana Mitra(Yanam) Dt. 2.2.26
 - f. Dinamalar Dt. 11.2.26
 - g. Dinakaran Dt. 11.2.26
3. It is submitted the status of public/stake holders concerns and grievances raised during public hearing have been incorporated in the relevant year Tariff order issued by JERC and the same is available in department website.
4. Ped submit that well before 2 days the load shedding details have been arranged to notify in newspaper, department website and announced in FM and Radio.
5. Noted. Action is being taken to rectify the faults.
6. Noted, for compliance.
7. Suggestion noted.
8. Noted, for compliance.

Stakeholders Registered, but not participated.

S.No.	Name	Address	Phone No	Representing
10.	Anusha Nagarajan	EHT Consumer Council, Puducherry	9381848311	EHT Consumer Council
11.	R. Siva (MLA)	Leader of Opposition, D.M.K Party, Puducherry	9443117925	Common Public / Citizen
12.	Anbazhagan (Ex. M.L.A)	AIADMK Party, Puducherry	9813035874	Common Public / Citizen
13.	Nehru (M.L.A)	Neyam Makkal	9003444999	Common Public

		Kazhagam, Puducherry		/ Citizen
14.	Perumal	(CPM) Party, Puducherry	9443535721	Common Public / Citizen
15.	A. Saleem	(CPI) Party, Puducherry	9443389291	Common Public / Citizen
16.	G. Seenuvasan	CPI Party, Puducherry	9443223542	Common Public / Citizen
17.	Murugan	CPI Party, Puducherry	8667094536	Common Public / Citizen
18.	J. Ravi Ganesh	22, II St, Gnanapragasam Nagar, Puducherry - 8	9894041779	Common Public / Citizen
19.	Kannappan	CHEMFAB, Kalapet, Puducherry	9489648410	Industrial Representative
20.	Vino. Garg	PUCKIT Metals, Puducherry	9894540918	Industrial Representative
21.	David	533, Kamaraj Salai, Puducherry	9443468767	Common Public / Citizen
22.	Vazhumuni. G	9A, Old Market St, Mudaliarpet, Puducherry	9597392559	Common Public / Citizen
23.	Robert	18, VOC St, Thillai Nagar, Villianur, Puducherry	9789359992	Common Public / Citizen
24.	Mukundhan	22, Thin Vi Ka St, Thillai Nagar, Villianur, Puducherry	7603969999	Common Public / Citizen
25.	G. Ramasamy	16, Mariamman Koil St, Thiruvandarkoil & Post	9443462682	Common Public / Citizen
26.	Vijayakumar	401, II cross, Thulakkanathamman Nagar, Mudaliarpet, Puducherry	8870835951	Common Public / Citizen
27.	Manibalan	6, Mariamman Koil St, Pargoor, Puducherry	9488829085	Common Public / Citizen
28.	Seenuvasen	42, Cuddalore Road, Mudaliarpet, Puducherry	9488810952	Common Public / Citizen
29.	Om Sakthi Ramesh	22, B-Block, Anthoniar Koil St, Govindasalai, Puducherry	9894850285	Common Public / Citizen